# **ACTIONS TAKEN**

# **Hours**

#### Positive 1

"I think leaving the entire first floor open as the pro-deo room is extremely beneficial...." Senior-Nursing/Community Health

# Negative 14

"The upper floors of the library close too early. I get that the first floor is open all night but it is way too loud down there to concentrate. Either keep the upper floors open later or you should have campus security ensuring that the volume of the students on the first floor is kept at the minimum."

Junior —Biology/Chemistry/Mathematics

### Response:

Comments reflected students' desire for more access to both study space and Library services and collections. Some comments asked for earlier opening on Sunday. Most comments about the Reilly Learning Comments 24 Hour Room indicated that the noise level interfered with concentration. After reading these comments, the Library immediately purchased sound absorbing panels. As plans for the Reilly Learning Commons develop, additional solutions to the noise problem are being investigated.